KATHLEEN BABINEAUX BLANCO GOVERNOR

State of Louisiana DIVISION OF ADMINISTRATION

OFFICE OF STATE UNIFORM PAYROLL

JERRY LUKE LEBLANC COMMISSIONER OF ADMINISTRATION

March 26, 2004

OFFICE OF STATE UNIFORM PAYROLL MEMORANDUM #2004-42

TO: All ISIS HR Agencies

FROM: Jena W. Cary

Director

SUBJECT: Miscellaneous Insurance Products Removed from Payroll Deduction

Payroll Deductions Authorized for Fiscal Year 2004-2005

Upon review of the annual vendor applications, it has been determined that Conseco does not meet the requirements for payroll deduction for state employees. At this time all products offered by Conseco through payroll deduction are being removed from the list of authorized payroll deductions for Fiscal Year 2004-2005 effective July 1, 2004. If there are any further changes OSUP will send out any additional information via memorandum.

Vendor	Deduction Code	Wage Types	Product Name
		3A20/3D20	
Conseco	PA/NA 25	3A10/3D10	Cancer
Conseco	NM 80	3A14/3D14	Cancer - C/V
		3B04/3E04	
Conseco	PC/NC 27	3A12/3D12	Accident
Conseco	NP 81	3A16/3D16	Accident- C/V
		3A23/3D23	
Conseco	PD/ND 16	3A13/3D13	HeartCare
Conseco	NR 82	3A17/3D17	HeartCare- C/V
Conseco	NS 84	3A18/3D18	Hospital Indemnity-C/V- N/S

The LA Sales Coordinator for Conseco for the remainder of the 2003-2004 Fiscal Year has been changed to Sharon Binz. Ms. Binz can be reached at (800) 628-6428 ext 7425.

Conseco has been notified that they are responsible for contacting employees with products being removed from payroll deduction. They will advise the employees on how premiums can be paid, e.g. bank draft or invoice, in order to keep their policies in force. Agencies will not receive a new SED-4 form to indicate the removal of these

OFFICE OF STATE UNIFORM PAYROLL MEMORANDUM #2004-42 March 26, 2004 Page 2

products. Agencies can run report ZP74, Recurring/Additional Payments/Deds Detail Report, to determine which employees have these wage types/deductions. Deductions will be stopped automatically after the last payroll in June 2004.

As a result of the analysis on the annual participation levels, some changes may also need to be made for deductions that are being withheld under an incorrect product code. Vendors will contact the agencies affected. Agencies may accept an SED-4 *without an employee's signature* if the SED-4 submitted by the vendor is correcting the product codes and/or amounts between products and there is <u>no change in the total semi-monthly premium</u>. These changes are allowed for employees participating in the flex plan since these are considered to be correcting an administrative error. Corrections to FBP deductions can only be made back to the beginning of the 2003 - 2004 plan year, if applicable.

A list of vendors, authorized products, and assigned codes, as well as, the names, addresses, and phone number of the vendor Administrative & LA Sales Coordinators (VC-02) is attached for your reference.

Agencies should refer employees to the following link on the OSUP website: http://www.doa.state.la.us/osup/Misc Ins Prod Listing July2004.htm. This website includes generic product definitions as well as the ability to search for information at the product or vendor level. Links maintained by the vendors have been added to OSUP's web pages that provide more details about the products offered to LA State Employees. These web pages should be printed by agencies for those employees who do not have access to the internet.

Continual communication between agency personnel, vendor designated Coordinator and OSUP is critical for accurate and efficient processing of employee deductions for all parties involved. Timely resolution of deduction problems is mandatory. Agency personnel are responsible for assuring that both verbal and written correspondences from coordinators are acted upon in a timely manner. Please make sure that all staff involved in this process are made aware of this information.

If you have any questions, please contact Angela Woods at (225) 342-5345.

JWC:ACV:kmb

Attachment: VC-02, Vendor/Coordinator Listing

VENDOR/COORDINATOR LISTING OSUP Memo #2004-42 EFFECTIVE Plan Year 2004-2005

Vendor No.	Vendor		Best Rating/FBP Indicator	Admin Coordinator Add/Ph
Product Code	Product Description	Product Code	Product Description	(Agency Personnel Use Only
30004	American Family Life Assura	nce Co (AFLAC)	F/A+ / FBP	Sonya Feagins
				1932 Wynnton Rd
PA/NA 25	Cancer	PB/NB 20	Intensive Care	Columbus, GA 31999-0002
PC/NC 21	Hospital Indemnity	NV 81	Accident/Disability	(706) 321-5662
NS 38	Term Life			(706) 660-7284 (FAX)
				Sfeagins@aflac.com
	ator Rocky B. Cunningham, Jr		0	for Frankers - (000) 000 050
	/ees (225) 769-1488	-11		ber for Employees (800) 992-352
30006	American Heritage Life, a wholly-owned subsidiary of the Allstate Corporation		F/A+ / FBP	John Alexander
				1776 American Heritage Life Dr
DA/NA 05	Comean	NINI OZ	A a a i da mat	Jacksonville, FL 32224-6688
PA/NA 25	Cancer	NN 27	Accident	(800) 521-3535 ext 2676
NP 22	Disability Income	NS 32	Universal Life	(904) 992-3132 (FAX)
I A Salac Coordin	ator Warren Benoit			john.alexander@ahlcorp.com
	/ees (800) 443-5694		Customer Service numl	ber for Employees (800) 521-353
30008	American Public Life		F/A- / FBP	Doug Johnson
	7			PO Box 925
PA/NA 25	Cancer	NM 27	Accident	Jackson, MS 39205-0925
PD/ND 23	Denta-Care I	PE/NE 15	Denta-Care II	(800) 256-8606 ext 218
1 5/115 20	Bonta Garo i	1 2/112 10	Bonta Garo II	(601) 932-9011 (FAX)
				djohnson@ampublic.com
LA Sales Coordin	ator Warren Benoit			ajonnoon@ampabilo.com
for Employ	/ees (800) 443-5694		Customer Service numl	per for Employees (800) 256-860
30013	Colonial Life & Accident		F/A- / FBP	Belinda Maffei
				Attn: Mail Stop SC216
PA/NA 63	Cancer	PB/NB 78	Intensive Care	PO Box 1365
NM 60	Accident/Disability	PD/ND 76	Hospital Indemnity	Columbia, SC 29202-1365
NR 69	Universal Life			(800) 845-7330 ext 5631
				(803) 213-3010 (FAX)
				BTMaffei@UNUM.com
	ator Robert Brulet		Customan Comitae mumi	han fan Franksisaan (000) 225 420
	/ees (504) 457-2010 ext 41 Guaranty Assurance Co, und	lonuritor for DIMA	D/CD / FBP	ber for Employees (800) 325-436 Monica Dunlap
30023		lerwriter for DINA	D/CD / FBP	PO Box 40017
	Dental			
DA/NA 00	DINIA Duet Deintel			Baton Rouge, LA 70835-0017
PA/NA 23	DINA Pref Dental			(800) 376-3462 ext 15
				(225) 292-3075 (FAX)
I A Color Coordin	ster Doug lones			dunlappp@bellsouth.net
LA Sales Coordin	/ees (800) 376-3462 ext 18		Customer Service numb	ber for Employees (800) 376-346
30024	Guaranty Income Life		D/B / FBP	Sherry Ducote
JUU24	Guaranty income Life		UID / FBF	PO Box 2231
PA/NA 23	Q-Dent Dental Plan	NM 32	Universal Life	Baton Rouge, LA 70821-2231
PA/NA 23	Q-Delit Delitai Fidii	INIVI JZ	Universal Life	(225) 383-0355 ext 267
				(225) 383-0355 ext 267 (225) 343-0047 (FAX)
				Sherry@gilico.com
I A Salas Coordin	ator Sherry Ducote			Sherry @ gillco.com
	/ees (225) 383-0355 ext 267		Customer Service numb	ber for Employees (225) 383-035
ior Employ	/ ees (223) 303-0333 ext 26/		Customer Service numi	uer ror ⊑mpioyees (∠∠5) 383-03;

XXXXX = ISIS HR Vendor Code for the specific company

x1/x2 = x1 = D-domestic insurance, F-foreign insurance, or N-non insurance

x2= Insurance Vendors - A.M. Best current rating- A+, A, B+, B, etc.

Or Non-insurance vendors - CD-Certificate of Deposit or ILOC-Irrevocable letter of credit

FBP/Non FBP = Indicates whether company has products participating in the Flexible Benefits Plan

VENDOR/COORDINATOR LISTING OSUP Memo #2004-42 EFFECTIVE Plan Year 2004-2005

Vendor No.	Vendor		Best Rating/FBP Indicator	Admin Coordinator Add/Ph
Product Code	Product Description	Product Code	Product Description	(Agency Personnel Use Only
30043	Life Investors Insurance, admi	nistered by	F/A+ / FBP	Marilyn Brinkhuis
	Transamerica	•		1136 E Riveroaks Dr
				Baton Rouge, LA 70815-4156
PA/NA 25	Cancer	NM 80	Cancer-C/V - N/S	(225) 925-9829
NT 27	Accident	PC/NC 16	Heart	(225) 927-5655 (FAX)
NP 82	Heart-C/V - N/S			1Marilyn@cox.net
	ator Nell Passman			
	/ees (888) 775-3753			ber for Employees (225) 925-139
30046	Loyal American Life, a subsidi		F/A / FBP	Warren Benoit
	American Financial Resources	3		PO Box 640488
				Kenner, LA 70064-0488
NM 32	Universal Life	NP 34	Whole Life - N/S	(800) 443-5694
PA/NA 25	Cancer			(504) 443-6004 (FAX)
				w_benoit@bellsouth.net
	ator Warren Benoit			
	/ees (800) 443-5694			ber for Employees (800) 633-67
30047	MSofA Dent-All Plan, Inc.		N/CD / FBP	Jeffrey A. Darin
				PO Box 1418
PA/NA 23	Dental/Eye/Chiropractic/Vitamin			Tomball, TX 77377-1418
	/Hearing Aid/24-hr Nurse			(800) 999-5842
	Hotline			(281) 351-2786 (FAX)
				jdarin@dentallplan.com
LA Sales Coordin			Customer Comice num	har far Franksiana (800) 000 F0
	/ees (800) 999-5842			ber for Employees (800) 999-584
30048	New York Life Insurance		F/A++ / Non FBP	Stephen Goldsmith
NINI O4	\A/I ₂ = I = 1 : £ =	ND 00	I la basa a a I I Ma	PO Box 500
NN 31	Whole Life	NP 32	Universal Life	Minneapolis, MN 55440-0500
				(800) 695-1272 ext 200
			-41	(952) 884-2477 (FAX)
I A O-I O!	atan Obania in Oasadaasa		stepr	nen_c_goldsmith@newyorklife.con
	ator Charmaine Goodman /ees (972) 701-3333		Customer Service number for I	Employees (800) 695-1272 ext 40
0048	Office of Group Benefits (Ame	rican General)	-/- / Non FBP	Ray Harrison
-			-	PO Box 44036
NM 50	Universal Life - N/S			Baton Rouge, LA 70804-4036
				(225) 925-3739
				(225) 925-4860 (FAX)
				rharrison@ogb.state.la.us
				ber for Employees (800) 247-88
30052	Pre-Paid Legal Services		N/ILOC / Non FBP	Mark Riches
NIN 4 00	5 5			4660 Mirandy Rd
NM 99	Pre-Paid Legal			Cookeville, TN 38506-8655
				(888) 264-4070
				(931) 537-2270 (FAX)
1401				mriches@citlink.net
LA Sales Coordin	ator Mark Riches			
	/ees (888) 264-4070		O	ber for Employees (800) 654-775

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Product Code	Product Description	Product Code	Product Description	(Agency Personnel Use Only)
30053	Professional Insurance, unde	erwriter for GE	F/A / Non FBP	Michael Krutt
	Financial Assurance			100 Bright Meadow Blvd
				Enfield, CT 06082-1981
NN 27	Disability Income			(800) 451-2513 ext 1593
				(860) 737-1040 (FAX)
				michael.krutt@ge.com
	ator David Dearie			
for Employ	yees (504) 455-4489	C	ustomer Service number for Em	ployees (800) 289-1122 ext 13006
30054	Protective Life Ins		F/A+ / Non FBP	Debra Lawson
				PO Box 12687
NR 30	Term Life	NS 32	Universal Life	Birmingham, AL 35202-6687
				(800) 866-9933 ext 3561
				(205) 268-3402 (FAX)
				debra.lawson@protective.com
	ator David Dearie			
for Employ	yees (504) 455-4489		Customer Service num	ber for Employees (800) 866-9933
30064	Starmount Life Ins		D/B+ / FBP	Tiffani Joffrion
				PO Box 98100
PA/NA 17	Preferred Dental			Baton Rouge, LA 70898
				(888) 729-5433 ext 162
				(225) 929-7288 (FAX)
				tiffanij@starmountlife.com
LA Sales Coordin				
for Employ	yees (888) 729-5433 ext 162		Customer Service number for Er	mployees (888) 729-5433 ext 2013

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